

COMMUNITY CARE SKILLS STANDARDS FRAMEWORK FOR SUPPORT CARE ROLES

Skills Domain	Psychosocial
Skills Category	Social Activities
Skills Standard Title	Manage the development of programmes
Skills Standard Descriptor	Provide strategic direction for staff and oversee the development of programmes for clients that meet organisation objectives
Skills Proficiency Level	Level 4
Source Code	CCSSF-P-SA-5003-1
Knowledge <i>This refers to the gathering and cognitive processing of facts and information required to perform work tasks and activities.</i>	Underpinning Knowledge: • Objectives of organisation's programmes • Industry and stakeholder needs • Legal requirements related to programmes • Methods to evaluate programme effectiveness • Best practices of programme development • Types of emerging learning technologies
Ability <i>This refers to the ability to perform the work tasks and activities required of the occupation, and the ability to react to and manage the changes at work.</i>	The ability to: • Evaluate alignment of programmes with defined objectives • Evaluate alignment of programmes with industry and stakeholder needs • Formulate programmes in accordance with legislative requirements • Oversee the development of programmes • Evaluate effectiveness of programmes • Refine programmes for continuous improvement • Evaluate viability of integrating emerging learning technologies with programmes • Lead the development of funding applications for programmes • Evaluate budget compliances of programmes

DISCLAIMER: SOME CONTENT BELOW IS REFERENCED FROM SKILLS FRAMEWORK

Person Centred Care <i>This refers to having a person centred care mind set to drive the care giver to respect and recognise the decisions/choices of the person they are taking care of.</i>	Underlying principles: • Treating clients with dignity and respect by being aware of and supporting personal perspectives, values, beliefs, culture and preferences; respecting their privacy while encouraging independence of the individual; and listening to each other and working in partnership to design and deliver services
Performance Outcome <i>This refers to the outcome of the task on the care recipient as indication of workplace success</i>	The support care staff is able to: • Supervise the development of programmes for clients and continuously improve programmes to meet objectives